ACTIVE DISRUPTION: 3-STEP RESPONSE

QUICK REFERENCE

Enable waiting room Hide profile pictures

Allow all participants to:

Rename themselves
Unmute themselves

Set meeting timers

Collaborate with Zoom App

Host tools

Share screen

✓ Start video

1. <u>Suspend</u> disruption and 2. <u>Continue</u> shares, then 3. <u>Restore</u> settings.

Calm & Confident, not hyper-vigilant.

NEVER GIVE THE REACTION DISRUPTORS CRAVE.

- 1. <u>Suspend</u> disruption: Host tools → <u>Suspend participant activities</u> → Suspend.
- A. Suspend participant activities disables all Host tools (incl. Unmute, Video), mutes everyone & stops all video (including you & the sharer).

 Lock meeting Host tools
 - Co-hosts can Unmute themselves, Start video, and Ask to unmute

2. **CONTINUE** shares promptly.

A. First, **REASSURANCE**:

"We've briefly suspended the meeting to restore serenity, & will now continue as normal. Video, unmute, & chat are disabled, so no further disruption is possible. Please share with confidence!"

- B. Announce who you Ask to unmute:
 - Begin with the interrupted sharer.
 - Be ready to **Mute** as needed.
- 3. RESTORE meeting Host tools and Chat.
- A. Swiftly disable Lock meeting & boldly disable Enable waiting room.
 - Recovery is an open door: "We do not want to create any barriers between ourselves and the addict who still suffers" (Tradition Three)
- B. Disable Hide all profile pictures (may help us recognize each other).
- C. Enable Chat with No one or Hosts and co-hosts (prevent harassment).

Participant can chat with:

No one Chat

✓ Host and co-hosts

Everyone

Everyone and anyone direct

TO NEUTRALIZE THE POWER OF DISRUPTION, EXTEND FORGIVENESS!

- No need to remove anyone. With no way to disrupt, non-MA members just leave.
 - "Our common welfare should come first." (Tradition One)
 Also, "our primary purpose is... to help the marijuana addict who still suffers." (Preamble)
- Today's Disruptors, Tomorrow's MA Members!

DISRUPTION READINESS (NOT REQUIRED FOR **3-STEP RESPONSE**)

QUICK REFERENCE

Participant can chat with:

Host and co-hosts

No one

Evervone

Chat

Everyone and anyone directly

- Pre-meeting & In-meeting, disable tools under Host tools or at zoom.us (preferred).
 - Unmute themselves misused to profoundly disrupt audio.
 - Disable Unmute themselves co-hosts can still Ask to unmute.
 - Enable & LOCK Mute all participants when they join a meeting (zoom.us > Account Management > Account Settings).
 - **Chat** misused to harass.
 - Change Participant can chat with to No one or Host and co-hosts.
 - **Rename themselves** misused to impersonate MA members:
 - **a.** May result in MA members being mistaken for disruptors.
 - **b.** May result in a disruptor gaining co-host privileges.
 - c. May be disconcerting.
 - Disable Rename themselves co-hosts can still Rename others.
 - Set meeting timers misused to disrupt audio with distracting timer chirps.
 - Disable Set meeting timers (laptop only) co-hosts can still Set meeting timers.
 - Start video misused to show obscene content.
 - Host can Make co-host verified homegroup members co-hosts can always Start video.
 - Disable & LOCK Participants video (zoom.us > Account Management > Account Settings).
 - Sound notification when someone joins or leaves misused to mildly disrupt audio.
 - At zoom.us only, enable Sound notification when someone joins or leaves for Host and co-hosts under Account Management > Account Settings, & (optionally) disable Sound notification when someone joins or leaves under Settings.
 - Enable & LOCK to Host and co-hosts in Account Settings no participants hear chime. Disable or Enable for Host and co-hosts in Settings sets the default state of the chime.
 - Select & LOCK Host Only for Who can share? under Screen Sharing (zoom.us > Account Management > Account Settings).
 - Disable Al Companion (zoom.us only) may be disconcerting & anyone can switch it on.
- Disable all other **Host tools** toggles misused to disrupt in various ways.

tips & hints

- Make it fun!
 - Open a Zoom room with a friend and/or extra device.
 - Play with settings so hard you break something! Then fix it!
- zoom.us:
 - Prefer Account Management > Account Settings over Settings.
 - Use settings **LOCK** to remove disabled items from **Host tools**.
 - Refer to actual Host tools menu to check progress.
- Host tools:
 - Some Host tools are not available from the mobile app.
 - Suspend participant activities still disables them on mobile.

